

## SRC FAQs

### **Where do I register for the Modere Social Retail Conference (SRC)?**

You can register for SRC via the back office of Shifting Retail or via the event website.

### **Who can attend the Modere SRC?**

Attendees MUST be a current Social Marketer, a partner of a Social Marketer, or Customer who is considering becoming a Social Marketer.

### **Do I have to pay in full when registering to attend the Modere SRC?**

No, you have the option of paying for your registration by installments. You will need to pay a deposit at the time of registration.

Installments will not be automatically deducted from your bank.

Payments will be the ticket holder's responsibility and are to be made online using the Payment link found in your confirmation email and monthly payment reminder emails.

All tickets must be paid in full before attending the 2022 event.

Registrations Close on 4 March 2022.

### **Does my registration cover both names on my Social Marketer account?**

No, whether there is one, or more people on the account attending SRC each attendee must register online individually. This allows us to know exactly how many people will be attending, and we must know exact numbers for OHSW and catering purposes.

### **Are children permitted at the event?**

In the interest of safety and general business practice no minors (any person under the age of 18 years) will not be permitted throughout the duration of the event.

### **I am a breastfeeding mother; can I bring my baby with me?**

Yes.

### **What is included in the cost of my SRC registration?**

You will get two (2) inspiration filled days of speakers, product education and all the tools to build your business empire as well as valuable time connecting with your teams.

You also get the following:

- Lunch (on both days)
- Morning and Afternoon Teas (on both days).

Your registration also includes a ticket to the Gala Dinner on Saturday night.

### **Can you cater for dietary requirements?**

Every effort will be made to cater for dietary requirements for allergy related, religious, ethical or medical reasons with notification to be received no later than five (5) working days prior to the event. We are unable to guarantee that dietary requirements that have not been pre-ordered, or 'lifestyle choice' diets such as paleo, Atkins diets, etc. will be catered for.

### **What should I wear?**

Plenary sessions: Smart Casual

Gala Dinner: Formal

### **I can no longer attend the event; can I get a refund?**

Payments for Modere events are non-refundable and we deem the payment of the registration fee to be a commitment of attendance. In the event of cancellation, all money paid towards your registration will be forfeited.

### **Can I transfer my ticket to someone else?**

Absolutely! Simply email the Modere events team via [events@modere.com.au](mailto:events@modere.com.au) with all the details of the person purchasing your ticket.

### **Is there allocated seating at the event?**

There are three different areas of seating in session. The front tables are for Elites, the seating directly behind that is for Directors and then we have general seating behind the directors. No matter where you sit in the room, we know you'll have an incredible conference experience.

Gala Dinner seating allocations open closer to the event where attendees can choose a table of ten (10) to sit with at the event.

**Can I catch public transport to the venue?**

Yes. You can plan your journey here <https://jp.translink.com.au/plan-your-journey/journey-planner>

**Is there parking at the venue?**

Undercover car spaces are available for short-term parking. A \$12 inclusive of GST flat rate is charged for parking at the centre.

**Will there be disability access throughout the event?**

All facilities within the venues are wheelchair accessible.

**MASTERCLASS FAQs****What is the Leadership Masterclass?**

The Leadership Masterclass is a half day personal and business development workshop externally facilitated the day before SRC begins.

**Who Can Attend the Leadership Masterclass?**

Any Social Marketer who has paid to attend the 2022 SRC.

**How do I pay to attend the Leadership Masterclass?**

Leadership Masterclass can be added to your SRC registration at the time of purchase.

If you have already paid for your SRC ticket and wish to add Masterclass on later, you will need to follow the personalized link sent to you via email from the Modere Events Team. This link will only work for the person it was sent too.

**Where do I check in for Masterclass when I arrive?**

Masterclass check-in opens on Thursday, 17 March. Location details will be announced closer to the event date.

**What should I wear?**

Smart Casual.

**Will catering be provided during Masterclass?**

Catering details will be provided closer to the event date.